



## **QUALITY, SAFETY, HEALTH & ENVIRONMENTAL POLICY**

JBR Recovery is one of Europe's leading Silver recovery and refining companies and we recognise the importance of meeting all customer requirements in a socially conscious manner. Our goal is to achieve continual improvement through:

- Developing a Quality, Safety, Health and Environmental management system (QSHE) that provides an ongoing system for structuring, monitoring and continuously improving our activities.
- Establishing and regularly reviewing key performance indicators based upon reducing quality non-conformities, accident reduction and pollution prevention.
- Providing employees with the necessary training in order to fulfill their duties in accordance with the relevant QSHE work instructions.
- Improving safety and health performance through effective identification of hazards, control of risks, investigation of accidents and incidents and implementation of appropriate corrective and preventative actions.
- As a minimum operating requirement to comply with all aspects of customer's requirements, safety, health and environmental legislation, our site environmental permit and any other relevant requirements.
- Identifying all significant environmental aspects and impacts arising from our activities with continual attention on monitoring utilities consumption and waste output, with emphasis on energy conservation and waste minimisation.
- Promoting joint responsibility of management and employees to implement this policy and to be accountable for the quality, safety, health and environmental impact of their work.
- Regularly reviewing this policy, ensure it is communicated to all employees and made available to the public and other interested parties on request.

R. Punt

Operations Director